SandStory Skills - Terms and Conditions

I'm so pleased you've decided to join this training. I can't wait to get started with you! Before we begin, please take a few minutes to read this through. Once you've done that, sign the Google Form to say you've read and agreed.

1. Booking and Applications

This course is open to anyone who wants to learn the skills in a safe, respectful way – you don't need to be a therapist.

When you apply, I'll check the course is the right fit for you. If I feel it isn't (rare, but possible), I'll let you know, cancel your place, and give you a full refund. I may not give detailed feedback, but I'll always inform you of the decision.

2. Creating a Safe Learning Space

- The activities we do together are designed to help you learn through experience. Some might feel reflective or bring up personal thoughts. You only need to share what you feel comfortable sharing.
- This is a learning group, not a therapy group. Please take care of yourself, and be kind and respectful to others.
- You're responsible for using what you learn in a safe and ethical way in your own setting – whether that's at work, in your community, or in personal projects.

3. Payments and Cancellations

- The full course fee is due when you book. You can pay in instalments, but all payments must be made 2 weeks before the course starts. If your organisation is paying I can invoice them
- If you can't make it, please let me know in writing.
- A £50 admin fee is non-refundable.
- If you cancel:
  More than 2 weeks before the start – you'll pay 50% of the fee.
  Less than 2 weeks before the start – you'll pay the full fee.
- If you drop out after the course has started, I can't offer a refund.
- If I have to cancel and the new dates don't work for you, I'll give you a full refund.

4. Certificates

- This course counts as 14 CPD hours (if relevant for your work).
- To get your certificate and course logo, you'll need to:
  a. Attend the full course.
  b. Complete two short online reflections:
     - Training Reflection – your thoughts and key takeaways from the course.
     - Practice Reflection – a short example of how you used the skills after the course. This could be with a friend, colleague, group, or personal project. Please don't include any private details without permission.

5. How Assessment Works

Your reflections should show that you:
- Understand the steps we learned.
- Can use them in a safe, respectful way.
- Show empathy, good listening, and gentle questioning.

If your first try doesn't quite meet the mark:
1. I'll give you feedback and a chance to try again.
2. If you need extra help, you can book a one-to-one support session (at the current rate).
3. You'll have a final chance to resubmit.

If it's still not quite there, you'll still get a CPD attendance certificate – but not the course logo or title for your own use.

6. Respect and Inclusion

Everyone is welcome here. We value and respect all participants, regardless of age, disability, gender identity, marital status, pregnancy, race, religion or belief, sex, or sexual orientation.
We don't tolerate discrimination or harassment. Please treat everyone with kindness, patience, and integrity – I'll always do the same.

7. Course Materials

All materials from this course (slides, workbook, activities) are protected by copyright and belong to the trainer. They're for your personal learning. Please don't share, copy, or teach them to others without written permission.

If you're happy with everything above, please sign the Google Form to confirm.
Then we can get on with the exciting part – learning together!

Dobbie Stones